Refugee Alternatives
Improving policy, practice and public support

PROGRAM
13-14 February 2018
Welcome to Refugee Alternatives 2018. The success of inaugural Refugee Alternatives conference held in February 2017 at UNSW Sydney provided attendees the opportunity to discuss, share, learn and contribute to new understandings. With the central focus on ‘alternatives’, the space supported new ideas and partnerships that were both inspirational and hopeful, providing a platform for concrete recommendations for action.

The 2018 Conference will leverage off the successes and the significant amount of work undertaken in 2017. The expertise and work of 2018 participants will further advance discussions ensuring that lived experience and good practice are the foundations of strategic, fair and improved policy development.

HOSTS
Refugee Council of Australia
The Refugee Council of Australia (RCOA) is the national umbrella body for refugees and the organisations and individuals who support them. With more than 200 organisational members and hundreds more individual members and supporters, RCOA’s work centres around the key areas of research and policy analysis, advocacy and representation (of member, refugee and asylum seeker issues) and community education and awareness raising. In addition, RCOA seeks funding for specific projects that directly relate to its objectives and enhance capacity to serve the refugee community.

Melbourne Social Equity Institute
The Melbourne Social Equity Institute supports interdisciplinary research on social equity issues across the full spectrum of life including health, law, education, housing, culture, work and transport. The Institute brings together researchers from across the University of Melbourne in partnership with external organisations to identify unjust or unfair practices that lead to social inequity and works towards finding ways to ameliorate disadvantage.

Refugee Alternatives: Improving policy, practice and public support
The two day conference on 13 and 14 February 2018 will bring together a broad range of expertise covering topics of displacement, protection, cooperation, wellbeing, resilience, education, advocacy and unity. The speakers will discuss topics across the local, national, regional and international space and bring their extensive and complimentary expertise to the Conference discussions, notably and vitally, that of lived experience.

SPONSORS
The Refugee Council of Australia and the University of Melbourne’s Social Equity Institute are grateful for the support of all the sponsors of the conference.

Principal Sponsors

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<td>Welcome to Conference Melika Sheikh-Eldin, Refugee Council of Australia</td>
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<td>Opening Session Updates from 2017 Conference, analysis of the broader context and an introduction to the Australian Plan of Action as the framework for the 2018 conference</td>
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<td>Exploring Australian policies in the context of regional and global issues around refugees, migration and border control</td>
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<td>Getting Here Understanding Australia’s role in the Asia-Pacific in response to movements of people seeking protection through the region and what can be done to achieve positive change as people continue their journey to safety and protection.</td>
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<td>Amir Taghinia Community Sponsorship Canada</td>
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<td>Wayne Taylor Community Sponsor</td>
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A Continuum of Experiences: Refugee Women in Australia
Investigating ways to counter negative discourse between immigration and to build community cohesion in Australia by looking at new and innovative examples of refugee women and women seeking asylum working to build togetherness and solidarity across communities.

Moderator
Mariam Issa
Inspiring One Million women globally to reach their fullest potential
Speakers
Dung Tran Department of Human Services
Yarrie Bangoura Refugee Ambassador, Motivational Speaker
Esther Nima Sung President of the Chin Youth Organisation

Local Community = Local Government
Identifying Practical ways that local government and civil society can leverage their capacity to improve settlement outcomes for refugees, including for people seeking asylum.

Moderator
Parsu Sharma-Luital Refugee Community Advocacy Network Victoria
Speakers
Anni Gallagher City of Orange Council
Councillor Mathew Kirwan City of Greater Dandeong
Stephanie Adam Refugee Council of Australia

3.30pm – 3.45pm
Afternoon Tea
Arts West Atrium
Ground Level

3.45pm – 5.00pm
Partnerships in Practice
Host
Bwe Thay and Marama Kufi Refugee Community Advocacy Network Victoria
Initiatives
RCAN Victoria
Statelessness Network Asia Pacific and UNSW Sydney
ANCORW
Freedom Network
Refugee Advice and Casework Service and NSW Humanitarian Hub
Australian Education Refugee Coalition
Our Race and Swinburne University of Technology
Refugee Legal
Wrap Up
David Manne Refugee Legal

3.45pm – 5.00pm
Workshop to assist planning and hosting of a Refugee Week event.
Facilitators
Mariam Issa and Samuel Dariol Refugee Council of Australia

5.00pm – 7.00pm
Welcome Reception
The Melbourne Social Equity Institute warmly welcomes all conference delegates to this Welcome Reception.
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<td>Welcome back to Day 2</td>
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<td>Opening Session  Understanding the current situation for the Rohingya community</td>
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<td>Louise Olliff Refugee Council of Australia in discussion with Aung Soe Naing, Habiburahman and Mahammed Junite.</td>
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<td>Being Here  Addressing the limbo experienced by people seeking asylum in Australia.</td>
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<td>Moderator Shaun Nemorin NSW Service for the Treatment and Rehabilitation of Torture and Trauma Survivors</td>
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<td>Speakers Greg Hanson Refugee Legal Miriam Pellicano House of Welcome Somayeh Farahani Community Representative</td>
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<td>Pathways from Education to Employment Exploring access to education and employment, by refugees in Australia, including challenges and obstacles as well as individual pathways to success that can provide guidance for others.</td>
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<td>Moderator Sally Morgan St Joseph’s Flexible Learning Centre</td>
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<td>Getting Serious About Refugee Self-Representation Putting the expertise of people with lived experiences of seeking asylum and refuge at the centre of research, advocacy and policy development.</td>
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Parallel sessions

Civil Unrest Exploring opportunities for civil society to pursue and advocate for change in our treatment and support of refugees and people seeking asylum, both in Australia and offshore. The session will consider alternative avenues for change, rather than rely on traditional, institutional processes at what individual and collective action is occurring and if it is effective.

Moderator
Jana Favero Asylum Seeker Resource Centre
Speakers
Mehdi Vakili Save Iran
Linda Cusworth Corangamite Refugee Action Group; Australian Refugee Action Network
Jarrod McKenna Love Makes a Way

Getting at the Gaps Exploring the barriers to securing effective access to legal and health services and developing innovative solutions to improve access for all.

Moderator
Josef Szwarc Foundation House
Speakers
Olivia McMillan Russell Kennedy
Elisha Riggs Murdoch Children’s Research Institute
Mezhgan Alizadah Primary Care Connect

Statelessness Exploring statelessness from different perspectives, examining the definition, causes and ramifications of statelessness, the lived experience of statelessness, and the emerging network of civil society actors working to promote collaboration and information sharing on addressing statelessness in Asia and the Pacific

Moderator
Michelle Foster Centre for Statelessness
Speakers
Yiombi Thona Asia Pacific Refugee Rights Network
Khalid Hussain Council of Minorities, Bangladesh
Davina Wadley Statelessness Network Asia Pacific

1.00pm – 2.00pm
Lunch and diaspora and community stalls

1.00pm – 2.00pm
Arts West Atrium
Ground Level

2.00pm – 3.30pm
Towards an Australian Plan of Action

Moderator
Tina Dixon PhD Candidate, Queer Sisterhood Project Co- Founder
Speakers
Joyce Chia Refugee Council of Australia
Arash Bordbar Australia Youth Delegate
Carolina Gottardo Jesuit Refugee Service

3.30pm
Conference close
Phil Giendenning President, Refugee Council of Australia
Research Workshop

Who has the right to research? Research with, for and by people with lived experiences of seeking asylum

Monday 12 February from 2-5pm (afternoon tea will be included)
Room 920, Level 9, Melbourne Law School, 185 Pelham St, Carlton VIC 3053

Community-led and community-engaged research encompasses varying levels of community participation in research. This workshop will be hosted by the Melbourne Social Equity Institute and will explore ethics, methods and approaches to undertaking research with people with lived experiences of seeking asylum.

Program

2.00 – 3.15pm  Welcome and introduction – Dr Cathy Vaughan, School of Population Health, University of Melbourne

Case study 1: A/Professor Hariz Halilovich, Social and Global Studies Research Centre, RMIT University

Case study 2: Dr Olivia Dun, School of Geography, University of Melbourne and Dr Natascha Klocker, School of Geography and Sustainable Communities, University of Wollongong

Case study 3: Jasmine Chen, Multicultural Centre for Women’s Health

Q&A and discussion

3.15 – 3.45pm  Afternoon tea

3.45 – 4.15pm  Panel discussion ‘What is best-practice engaged research?’

Moderator: Dr Karen Block

Panellists:
Bec Harris, Carlton Primary School
Shannon Owen, PhD student, University of Melbourne
Emmanuel Musoni, Chair, Great Lakes Agency for Peace and Development International
Tina Dixson, PhD Candidate, Institute for Social Justice, Australian Catholic University

4.15 – 5.00pm  Discussion groups and feedback

There is no cost to attend this workshop but bookings are essential. Please complete the Eventbrite form to register your attendance http://socialequity.unimelb.edu.au/news/events/who-has-the-right-to-research

About the Melbourne Social Equity Institute:

The Institute supports collaborative research between academics, members of community organisations, policy makers and people with lived experiences which helps build fairer societies. The Institute has a current focus on Refugee and Forced Migration Studies and recently launched an interdisciplinary PhD Program. Its work is underpinned by a commitment to community-led research, as exemplified by its highly-regarded Community Fellows Program. The Institute also hosts a Community of Practice to explore issues related to community engaged research. For more information, visit www.socialequity.unimelb.edu.au.

Speaker bios:

Dr Karen Block is a Research Fellow in the Centre for Health Equity, Melbourne School of Population and Global Health. She coordinates the Melbourne Social Equity Institute’s PhD program in Refugee and Forced Migration Studies and is Deputy Director of Researchers for Asylum Seekers. Karen works on a range of projects involving refugee-background young people, women and families. Her research focuses on social inclusion, health inequalities, gender-based violence, evaluating complex interventions and working in collaborative partnerships with communities and community-based organisations.
Jasmin Chen is the Research and Executive Assistant at the Multicultural Centre for Women’s Health (MCWH), a not-for-profit organisation run by and for women from an immigrant or refugee background. Her work includes community-based research, advocacy and communication to support immigrant and refugee women’s health and wellbeing. Jasmin was a co-researcher on the ANROWS funded ASPIRE project to better understand immigrant and refugee women’s experiences of family violence and support services in Tasmania and Victoria.

Tina Dixson has worked in the area of LGBTIQ, refugee and women’s rights. Tina has a solid experience working with the United Nations bodies, having presented a CEDAW shadow report on the rights of LGBTIQ women and undertaken a gender audit of the Global Compact for Refugees in UNHCR. Currently, Tina is a Doctoral Candidate at the Institute for Social Justice, Australian Catholic University. She is working on the Queer Sisterhood Project, a peer-run & peer-support group for queer refugee women in Australia.

Dr Olivia Dun is a Postdoctoral Fellow in the School of Geography, University of Melbourne. She is a human geographer with a background in environmental science, migration studies and international development. Her research examines the links between environmental change, agriculture and human migration. Olivia is currently conducting research about ethnically diverse perspectives on the Australian environment, including conducting research with refugees from farming backgrounds who desire to grow food in Australia.

Associate Professor Hariz Halilovich, a socio-cultural anthropologist and author, is VC Senior Research Fellow at the Social and Global Studies Research Centre, RMIT University. He has widely researched and written on the issues of forced migration, refugee diasporas and post-conflict communities in the Balkans. In his research, he often employs a combination of ethnographic techniques within a participatory action research framework. His award-winning book Places of Pain was published by Berghahn in 2013.

Rebecca Harris has worked at Carlton Primary School since 2006, in roles that have encompassed parent and community engagement and student and family wellbeing. She also coordinates and teaches the Resilience, Rights and Respectful Relationships program at the school. Carlton Primary school has a student cohort of which about 70% have a refugee background, predominantly from the Horn of Africa, the school and its staff are highly committed to supporting the whole family, and meeting each student at their point of need.

Dr Natascha Klocker is a human geographer working at the School of Geography and Sustainable Communities, University of Wollongong. Her research focuses on equity, discrimination and inclusion/exclusion – most often explored through the lens of migration and ethnic diversity. Her current research explores the environmental and agricultural knowledge, capacities and contributions of migrants and refugees.

Emmanuel Musoni is the chair of Great Lakes Agency for Peace and Development International, a community organisation founded in 2012 in Sydney. The agency assists the settlement of migrants and refugees from African countries including Uganda, Rwanda, Burundi and the Democratic Republic of Congo. Emmanuel has been engaged in community development for many years both in Australia and in his home country. Emmanuel Musoni was born in a refugee camp in Uganda, but he’s forged a life for himself in Australia and he’s passionate about helping others do the same.

Dr Cathy Vaughan is a Senior Lecturer in the Melbourne School of Population and Global Health, who has a particular interest in participatory health research, research capacity building, and research ethics. She has lived and worked in countries across Asia and the Pacific, and currently leads research on sexual and gender-based violence against immigrant and refugee women and with women with disability. She oversees the community-engaged research program at the Melbourne Social Equity Institute.

Shannon Owen is a director/producer working across documentary and animation. Her work has been broadcast nationally and internationally, screened at festivals in Asia, Europe and North America and exhibited in Australia’s National Portrait Gallery. Her research practice engages with futures discourse and the possibilities and challenges it poses for documentary filmmaking.
Additional Events

**Developing a Program of Action for Australia**
Tuesday 13 and Wednesday 14 February
Arts West
Room 155
Level 1

The Program of Action room is an interactive space where attendees can contribute their ideas and comments on how Australia as a civil society and as a key state stakeholders can ensure that these commitments are met. Please see pages 12-14 in the Program for further detail.

**Staging Post**

The Staging Post film screening
Monday 12 February from 6pm to 8pm
Arts West Interactive Cinema Space, Room 353, Third Floor

The Staging Post follows two Afghan Hazara refugees, Muzafar and Khadim. Stuck in Indonesia after Australia ‘stopped the boats’ and facing many years in limbo, they built a community and started the school which inspired a refugee education revolution.

A real-life, real-time, multi-platform documentary. The Staging Post is about friendship, connection and the power of community.

The screening will be followed by a panel discussion with one of the co-founders of the school, Muzafar Ali.

There is no cost to attend this screening. Please register your attendance via http://socialequity.unimelb.edu.au/

**Partnerships in Practice**

Tuesday 13 February from 1.00pm – 5.00pm
Arts West Atrium

A showcase of innovative solutions across a range of ventures to inspire practical change.

The solutions showcase how change can and does happen.

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**Community Stalls**

Wednesday 14 February
11.15pm – 2.00pm
Arts West Atrium

**Prayer Room**

Room 161
Level 1

Room 161 is a private and quiet room reserved for the duration of the Conference.

**Evacuation Point**

In the case of an evacuation of the building, the assembly area is South Lawn. Do not use lifts in an emergency situation.

**Advisory Committee**

Apajok Biar, Multicultural Youth Advocacy Network
Bwe Thay, Swinburne University of Technology
Carolina Gottardo, Jesuit Refugee Service
Charlene Hue-Ming Edwards, Melbourne Social Equity Institute, University of Melbourne
Claire Loughnan, University of Melbourne
Claire Smiddy, Melbourne Social Equity Institute, University of Melbourne
Effie Mitchell, Refugee Council of Australia
Jana Favero, Asylum Seeker Resource Centre
Jo Swartz, Foundation House
Karen Block, University of Melbourne
Kate Bones, Refugee Legal
Lis de Vries, Refugee Council of Australia Board and University of Melbourne
Michelle Ferns, Refugee Council of Australia
Sara Wills, University of Melbourne
Savitri Taylor, La Trobe University
Stephanie Adam, Refugee Council of Australia
Performance by FoFo

5.30pm – 6.15pm
Forum Theatre
Level One

Fostin Nshimirimana, A.K.A Fofo, is a songwriter, poet, dancer, youth worker and event manager who lives in Melbourne’s west. Fofo is also a co-founder of The Movement Records where he is in charge of managing and developing new and emerging artists. Fofo is passionate about using the arts to drive positive social change and to help other young men, specifically young African men who have experienced hardship, poverty and war related crimes to find a voice and a place in Australia’s rich and multicultural society.

Born in Burundi and arriving in Australia in 2007 via Tanzania, Fofo was re-united with his family in Kings Park, Melbourne. Fofo is committed to community arts practice and using his cultural heritage, pride and identity to promote harmony and awareness in the community arts sector. In 2013, Fofo was named Brimbank Young Citizen of the Year and in 2014 Brimbank City Councils, Youth Ambassador. In 2014, he came 2nd Place in the Australian online poetry competition.

Visual and Performing Arts Program

Tuesday 13 and Wednesday 14 February
Arts West
Gallery and Atrium

Across the two days of the conference, artists with lived experience of seeking asylum will showcase their work, which will include screen-based work, visual arts and a live performance.

Curated by: Kat Kohler and Brad Rusbridge (University of Melbourne)

Guest curators: Tania Canas (RISE and University of Melbourne) and Abdul Karim Hekmat (RCOA and University of Technology, Sydney)

Supported by Charlene Edwards from the Melbourne Social Equity Institute
The New York Declaration for Refugees and Migrants

In September 2016 at its headquarters in New York, the United Nations hosted the global Summit for Refugees and Migrants, drawing together leaders of the world’s governments to discuss a more coordinated and humane approach to large movements of people. Australian Prime Minister Malcolm Turnbull was among the leaders present to sign on to the New York Declaration for Refugees and Migrants. This Declaration was adopted unanimously by all 193 UN member states.

What UN member states committed to do

In the Declaration, all UN member states reaffirmed the importance of adhering to the international protection regime (including international human rights law and the Refugee Convention), acknowledging that the protection of refugees and assistance to host states are a shared international responsibility.

Committing themselves to sharing responsibility in line with respect for human rights and fundamental freedoms, the UN member states:

- Committed to increase efforts to address root causes of displacement through preventative diplomacy and increased support to countries of origin;
- Pledged to strengthen and facilitate a well-funded emergency response and a smooth transition to sustainable approaches that invest in resilience of both refugees and local communities;
- Emphasised the obligation for states to take steps against racism and xenophobia, and implement measures to ensure access to opportunities and improve inclusion;
- Committed to provide additional and predictable humanitarian funding and development support, making explicit reference to including refugees and migrants in the 2030 Agenda for Sustainable Development;
- Acknowledged the rights of states to manage and control borders, but in conformity with international law, and with reaffirmation of the principle of non-refoulement;
- Affirmed the need to review policies that criminalise cross-border movement and pursue alternatives to detention, particularly child detention;
- Affirmed the importance of providing access to all levels of education and made specific commitments to refugee and migrant women and girls, children, and others with specific needs;
- Committed to expanding the number and range of legal avenues for refugees to be admitted to third countries, including through increased resettlement and complementary pathways (labour mobility, family reunion, private sponsorship and education pathways); and
- Invited the private sector and civil society, including migrant and refugee organisations, to support efforts to implement these commitments.

Comprehensive Refugee Response Framework

As part of the New York Declaration, UN states agreed to support UNHCR to develop a Comprehensive Refugee Response Framework (CRRF) in response to each large movement of refugees. The CRRF, which is now being trialled in a number of countries in Africa and Latin America, focuses on key four aspects:

- Reception and admission;
- Support for immediate and ongoing needs;
- Support to host countries and communities; and
- Durable solutions for refugees.

Global Compacts on refugees and migration

The final key commitment of the New York Declaration was to work on the development of two compacts:

- A Global Compact on Refugees, based on the Comprehensive Refugee Response Framework (CRRF) and a program of action setting out measures by UN member states and others to implement the New York Declaration.
- A Global Compact for Safe, Orderly and Regular Migration, which the UN says will be the “first intergovernmentally negotiated agreement to cover all dimensions of international migration”.

The UN plans to have the two Compacts agreed by the end of 2018.

UNHCR is leading the process for the development
of the Global Compact on Refugees. It held a series of thematic discussions throughout 2017 and is now ready to begin formal consultations this year based on its newly released first draft of the Global Compact.

The process of developing the Global Compact on Migrants is state-led, with the UN Secretary General appointing Representatives of the Governments of Mexico and Switzerland as co-facilitators of this process with IOM. A series of thematic discussions and stocktaking meetings were held in 2017 and will move into a formal consultation process of member states in 2018.

A PROGRAM OF ACTION FOR AUSTRALIA

What can concerned Australians do?

While the process has its flaws, the Refugee Council of Australia (RCOA) believes that the development of a Global Compact on Refugees provides two significant opportunities. The New York Declaration specifically invites refugee-led organisations to participate in its implementation, and the development of the Global Compact on Refugees is focused on building a program of action to implement the Declaration’s commitments. Given this:

1. How can Australians support greater opportunities for refugees to play a greater role in the development of policies and programs affecting them?
2. What is Australia’s part in a program of action? Can we use the principles of the New York Declaration to develop a program of action for Australia? What can we encourage the Australian Government to do but also what can Australian civil society do, regardless of any action or inaction by our government?

During 2017, RCOA consulted refugee-led organisations and NGOs about what an Australian program of action could involve. Here are some ideas from these consultations.

WHAT CAN THE AUSTRALIAN GOVERNMENT DO?

- **Develop a program of action for Australia**

  The Australian Government should review its current domestic and international policies in the light of commitments made in the New York Declaration, identifying actions and timeframes for different levels of government, civil society, refugee, migrant and host communities and the private sector.

- **Make a significant contribution to international responsibility sharing**

  Drawing on its capacities and resources, the Australian Government could:

  - **Increase resettlement** as a contribution to strengthening durable solutions and safe, orderly pathways for highly vulnerable refugees to 20,000 immediately, and with further expansion to 30,000 places annually. This could include expanding resettlement opportunities for women and children at risk, and unaccompanied minors.

  - **Expand the number of alternative legal pathways**: Increase pathways for family reunion, both within and outside humanitarian resettlement; recognising sexual and gender based violence as grounds for complementary protection; expanding access to higher education and skilled employment visas to people in need of protection; creating affordable and viable forms of community and private sponsorship.

  - **Increase humanitarian and development aid support** to countries hosting the largest numbers of refugees and to countries in the Asia Pacific region to better support and strengthen the protection of vulnerable populations, scaling up aid investments in refugee education and child protection.

  - **Increase funding and support for UNHCR** to lead and implement the CRRF. Australia should also push for UNHCR’s core funding to come from the UN General Assembly instead of through voluntary contributions.

  - **Make a clear commitment to ensure Australia’s response is based on consultation with refugees**, including a diverse representation of refugee profiles (i.e. women and girls, persons with disabilities, LGBTI individuals, adolescents, young people and, elderly).

  - **Make a clear commitment to protect refugee, migrant and asylum seeking women in vulnerable situations** with a suite of targeted and implementable strategies and to champion child rights in the global compacts.

  - **Take a proactive role in the development of regional protection strategies** for asylum seekers and refugees in South East Asia through re-energised engagement with new or existing multilateral forums.

  - **Devote attention and funding to addressing drivers of forced migration** and to addressing migration and mobility choices for all, particularly at the Asia Pacific regional level including on climate change.

  - **Make a commitment to ending detention of refugees, people seeking asylum and migrants for purposes of assessing migration status and implement alternatives to detention**, recognising that detention is never in the best interests of the child.
Make a commitment to address human trafficking, including knowledge of trafficking at borders and embassies to identify and support victims promptly, ensuring anti-trafficking policies do not adversely affect the human rights and dignity of those who have been trafficked, and of migrants, refugees and asylum seekers.

WHAT CAN AUSTRALIAN CIVIL SOCIETY DO?

- Develop an Australian civil society program of action, outlining how Australian civil society inform, advocate and support a review of the Australian government’s current approaches to ensure they align with the New York Declaration while outlining what concrete actions civil society organisations can take.

- Address xenophobia towards refugees and migrants in Australia through leadership and participation in community awareness-raising, creating platforms for meaningful dialogue, engaging the media, and creating spaces for the active participation of refugees in public discourse.

- Create spaces and support the meaningful refugee participation in decision-making, including within civil society organisations, with consideration of how diverse refugee voices can be heard (young people, women, LGBTQI, older, people seeking asylum) at a local, state and national level.

- Develop innovative programs or initiatives that address self-identified needs and desires of refugee and humanitarian entrants and their communities in Australia, including working collaboratively with government, the media, private sector and refugee communities themselves.

SHARING WHAT AUSTRALIA DOES WELL

- Government and civil society working together to promote Australian good practice

While the worst aspects of Australian Government policy are clearly at odds with commitments in the New York Declaration, Australia collectively has developed good practices that align with international human rights principles and which could help inform good practice in other countries. This includes:

- Approaches to improving long-term inclusion of migrants and refugees by investing in settlement and multicultural programs and policies.

- Models of multi-stakeholder collaboration involving different levels of government, civil society, diaspora and host communities, and the private sector working together to support the settlement and employment of refugees.

- Resettlement of some of the most vulnerable refugees, including specialist knowledge developed through Australia’s Women at Risk program and the Unaccompanied Humanitarian Minors (UHM) Program.

- Good service models – with approaches that have been developed over decades and whose effectiveness is well documented, including:
  - torture and trauma services
  - complex case support including disability
  - culturally responsive practice
  - youth-specific settlement services
  - regional settlement
  - working with women and their families coming through the Woman at Risk program

- Participation of refugees and migrants in decision-making and service provision, including leadership development within ethnic communities, specific leadership and advocacy skills development for refugee youth, valuing skills of bicultural workers in settlement services, and long-term advocacy of refugee-led and migrant-led networks.

AT THE REFUGEE ALTERNATIVES CONFERENCE

During the Conference, we are looking to gather further input to these three items:

1. WHAT CAN THE AUSTRALIAN GOVERNMENT DO?

2. WHAT CAN AUSTRALIAN CIVIL SOCIETY DO?

3. SHARING WHAT AUSTRALIA DOES WELL

VISIT US IN ROOM 155 (Level 1 ArtsWest) to add your suggestions.
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